

Casegood Finish Information

Custom Finishes

Nucraft specializes in expert custom finish matching. For a nominal upcharge we can provide custom finishes and are frequently asked to match the finishes of other furniture manufacturers. For orders over \$5,000 list, a finish sample will automatically be sent for approval prior to entering the order. Additionally, for finishes that appear unusual to match or for customers directly requesting a sample, a finish sample will also be sent for approval prior to entering the order.

Those custom finishes requiring colored varnishes to create a painted look can only be applied to Maple veneer and require one extra week in addition to the standard leadtime. Nucraft's standard black finish (G82) can be applied to all Nucraft standard veneers. Walnut is the standard black veneer. Other species must be specified when ordering.

Custom finishes carry a 10% upcharge per item, per finish.

Do not add the finish upcharge to any item that is not wood. Example casters, ganging connectors.

Treatments

Note: Incoming orders without a treatment specified will default to our standard Gloss treatment.

Gloss: Our standard treatment. Gloss is a durable finish that tends to nicely mask normal wear and leaves wood grain visible to the eye. It achieves a medium gloss open pore appearance (40-50 sheen range). Finish numbers preceded by the letter "G" indicate a Gloss finish.

Matte: Like Gloss, Matte is durable and tends to nicely mask normal wear and leaves wood grain visible to the eye. It achieves a low luster open pore appearance (10-20 sheen range). Finish numbers preceded by the letter "M" indicate a Matte finish.

Since each veneer type responds differently to both types of treatment, all will have a distinctive look and feel when finished. For example, a Walnut veneer with a Gloss treatment will remain much more textured than a Cherry veneer with the same treatment.

About the wood

All Nucraft veneers are carefully selected for uniformity of color and grain. Still, wood is a natural substance and minor variations may occur due to its own uniqueness. Because of this, the furniture you receive may not be an exact match to our samples.

Nucraft takes great pride in our finish color consistency. However, wood is a natural product that will have color variation within a single piece of furniture, as well as from one piece to the next. Other factors also affect color over time, such as exposure to light (both intensity and duration). For example, lighter finishes cause more variation in colors over time.

In cases where a returning customer wants a precise match with existing furniture, we recommend sending a sample of the existing furniture finish. Please contact Nucraft Customer Service to determine an appropriate sample. This will ensure a finish match between old and new orders. This type of order is considered a control sample. There will be a 10% upcharge on an order of this type. Due to natural aging of veneers, natural finishes may vary.

Care and Maintenance

The finish material is a crystal clear, urethane acrylic blend. This type of finish may be repaired in the field by a qualified refinisher. Contact our Nucraft Customer Service team for detailed touch-up and refinishing instructions.

We recommend the use of any water emulsion type polish to maintain the appearance of our products. **Caution:** while the use of polishes that contain wax, petroleum solvents or silicones may immediately enhance the "shine" of a product, it may also eventually remove the fine original finish applied in our factory. Silicone on the surface of wood may also make it very difficult to respray or refinish.

All Nucraft furniture is inspected and polished before it leaves our factory. In some instances, the packing materials may imprint on the factory polish. Cleaning and polishing the furniture once it is unpacked will normally restore the furniture to its original beauty.

In some cases, the rubber support feet used on the bottom of common office equipment (teleconferencing phones, laptops, microphones, copiers, etc.) can create unsightly marks in the surface of wood tops, due to their oxidizing the lacquer finish. We suggest these machines be placed on a protective type of padding, such as felt.

Laminates

Selected WilsonArt laminates are available on Aerial worksurfaces. For standard laminate and wood pricing, refer to individual item pricing columns.

Non-Standard Laminates

To order a color other than those on our list of laminates, refer to Nevamar, WilsonArt, or Formica standard grade, matte texture or Pionite standard grade, suede texture laminate offerings (excluding manufacturers' non-standard matte offering). **Add \$80 list per item for a non-standard solid, matrix or pattern.** Add 20% per color for woodgrain laminates (includes stain-to-match for remainder of unit to match laminate color). Add one week to the lead-time for all non-standard laminate orders. Call the Nucraft Customer Service team for quotes on premium grades and laminates. Mirror and metal laminates are not available.